



# The Juridical Foundation for International Personnel Management

公益財団法人 国際労務管理財団

# **Expert services with heart:** from person to person and hand to hand

### Hideto IKEDA

President

The Juridical Foundation for International Personnel Management (I.P.M.) was established in 1993 as an incorporated foundation and approved by the Ministry of Labour (the current Ministry of Health, Labour and Welfare). Ever since, I.P.M. has strived to contribute to the international community by supporting companies doing business abroad and facilitating technological exchanges, providing assistance to Japanese companies making efforts to expand internationally or transfer technologies, promoting personnel exchanges between countries, and so on, particularly those efforts aimed at accepting technical interns from overseas.

We have offered placements as technical interns to many youth from China, Peru, the Philippines and Vietnam.

These young people, who arrived in Japan from different countries and who learned from Japanese companies about advanced technologies, production management systems, personnel administration systems, working spirit, and more, then returned home and now work to aid the growth of their own countries.



"Hearts United through Cooperation"
KYO-SHIN represents our determination
to contribute
to creating personal bonds that extend
beyond national
boundaries by facilitating international
personnel exchanges:
expert services with heart, from person to
person and hand to hand.

Also, we have received a significant amount of positive feedback from the Japanese companies that have accepted such interns; companies note that working with technical interns from other countries has made favorable impacts on the attitudes of their Japanese employees.

In addition, we assist Japanese companies, mainly small- and medium-sized enterprises, in growing in many different ways (e.g., by hosting seminars and conducting research abroad for internationally-oriented companies that are interested in relocating or expanding overseas).

Our philosophy is represented in the Japanese word "KYO-SHIN," which means "hearts united through cooperation." I ask sincerely for your support and would greatly appreciate your show of understanding and support to I.P.M., a foundation devoted to, in the spirit of KYO-SHIN, using heart-to-heart communication to assist companies that understand the importance of PEOPLE.

# **History**

March	1993	The Juridical Foundation for International Personnel Management (I.P.M.) was established as an incorporated foundation and approved by the Ministry of Labor (the current Ministry of Health, Labor and Welfare).  I.P.M. established offices in Tokyo, Osaka, Hyogo and Fukuoka in Japan as well as Qingdao City in China's Shandong Province.
April	1993	The Technical Intern Training Program for training technical interns from overseas was established.
April	1994	The first interns from the People's Republic of China began their internships.
October	1994	The first interns from the Republic of Peru began their internships.
June	1996	The first interns from the Socialist Republic of Vietnam began their internships.
August	1996	The first interns from the Republic of the Philippines began their internships.
September	2002	I.P.M. was commended by the Sino-Japan Trainee Cooperation Organization of China as one of the ten best internship providers.
November	2002	The Mie Office was established.(2013.3)
March	2005	The Hiroshima Office was established.
April	2005	The I.P.M. Mount Rokko Training Center was established to facilitate collective intern training.
September	2005	The Nagoya Office was established.
April	2010	A free-of-charge employment placement service was launched with the permission of the Ministry of Health, Labor and Welfare.
July	2010	The new Technical Intern Training Program for technical interns from overseas was put into operation.
July	2012	I.P.M. was commended by the Sino-Japan Trainee cooperation organization of China as one of the eighteen best internship providers.
November	2012	I.P.M. was incorporated into the public interest foundation authorized by Japanese Cabinet Office.
March	2013	The Mie Office was closed.
June	2013	The first interns from the Federal Democratic Republic of Nepal began their internships.
August	2014	The Sendai Office was established.
April	2015	Authorized by Land Ministry as one of special supervising organizations in connection with handling foreign workers in construction industry.
November	2017	Accredited by the Ministry of Justice and Ministry of Health, Labor and Welfare as a supervising organization that conducts general supervision for technical intern trainees.  Received additional permission from the Ministry of Justice and Ministry of Health, Labor and Welfare to accept nursing care intern trainees.
July	2019	Registered as a designated support organization for specified skill workers.  The Kumamoto Office was established.
August	2019	The Sapporo Office was established.

## **International Exchange Activities**



Program for the research, study and support of enterprises' business expansion in developing countries

Exchange program for youths in developing countries





Exchange program for government officials (DOLAB) from Vietnam (November, 2014)

Seminar for the support for reconstruction from disasters and economic cooperation with developing countries (September, 2014,Sendai)

I.P.M. held seminars for the companies and general public for the reconstruction from disasters under the patronage of the Embassy of S.R. Vietnam and Miyagi Prefecture.





Workshop in local municipality (January, 2015 Kesennuma, Miyagi)

I.P.M. held workshop in Kesennuma for the companies for the purpose of promotion of economic cooperation to developing countries and international mutual understanding, with staff members from the Embassy of Vietnam attending.

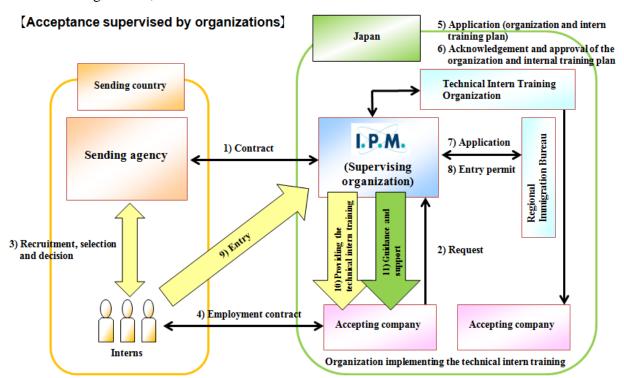
### **Receiving Foreign Technical Intern Trainees**

Administration as a supervising organization for entities implementing the technical intern training program for technologies and skills education, and provision of free-of-charge employment placement services

#### I.P.M. helps you in accepting technical interns from overseas with comfort and reliability.

The technical intern training program is an international contribution program that aims to allow youths and adults from overseas, including the ones from developing countries, to experience employment with accepting Japanese companies up to a maximum period of three years, so that they can learn practical technologies and other skills of Japanese industries. In close cooperation with foreign governments and sending organizations, I.P.M. recruits and selects capable resources at overseas sites, give them training on Japanese language, lifestyles and culture for 3 months, provides them additional thorough lectures conducted by training specialists for technical interns at I.P.M.'s Mount Rokko Training Center for over 1 month after their arrival in Japan, and thereafter places the interns to accepting companies (organizations implementing the technical intern training).

Backed up by the rich experience in international personnel management, I.P.M. promptly and accurately makes necessary arrangements, so that your company can accept interns at ease. Every month I.P.M. sends a staff member who speaks intern's native language to your company for consultation. Furthermore, I.P.M. proactively conducts correspondence education on Japanese language for interns using its own training materials, and provides information to improve communication between your technical intern training coordinator or living advisor, and the intern.



A supervising organization (such as a juridical foundation) accepts and supervises an intern, while the technical intern training is conducted by an entity such as an accepting company.

### From Applying to Receiving Training

Applicants
Technical interns from
overseas

#### Eligibility

- Men and women aged 18 or older
- Minimum of a high school graduate or the equivalent
- One's current work must be in the same category as that of the technical intern training in Japan
- Recommendation from one's municipal or national government

Sending organizations (abroad)

#### Main areas of support

- Selecting human resources that suit the needs of the accepting companies
- Arranging interviews
- Providing Japanese language education (approx. 3-mo. course) locally
- Handling the embarkation procedures
- Providing follow-up support to technical interns after they depart from their local organizations

I.P.M.
Supervising organization
Employment placement
agency

#### Main areas of support

- Arranging interviews and handling disembarkation procedures for technical interns
- Preparing and submitting necessary documents and handling other paperwork
- Conducting audit work and visiting companies for supervision purposes
  - Acting as a conduit between accepting companies and technical interns (providing interpretation and other services as needed)
  - Providing intensive Japanese language education in Japan (1-mo. course)\*
  - Providing follow-up support to technical interns after they have been placed in companies
  - \* I.P.M. provides technical intems with additional Japanese language education after they complete their 1-mo. courses by working to help them improve their Japanese skills during their training in Japan.

Accepting companies
Organizations
implementing technical
intern training

#### Selected requirements for implementing organizations

- Providing sufficient accommodation for interns
- Implementing training based on appropriate plans for technical intern training
- Implementing training that is not composed solely of repetitive or simple tasks
- Providing advisers to assist technical interns with living in Japan, technical intern training coordinators, and other necessary staff members

### **Maximum Numbers of Technical Interns**

	Full-time staff	Maximum no. of technical interns
Normal Numbers	ı	1/20 of the total number of full-time staff
	201–300	15
A managed of the angel weet on	101 - 200	10
Approval after evaluation	51 – 100	6
	50 or less	3

### **Lectures for Technical Interns**

Following entries of interns into Japan, I.P.M. welcomes them at its Mount Rokko Training Center, which is located in a rich natural environment near the peak of Mount Rokko in Kobe, and gives them lectures, not only on Japanese language and culture, but also on necessary information regarding legal protection under the Immigration Act and labor related laws, and so on.

Lectures on Japanese are given by the teachers specialized in training technical interns, so they incorporate Japanese training materials that are immediately relevant in the technical training environments. A host and a hostess in residence, who act like interns' father and mother, prepares well-balanced meals. The Japanese father and mother, other staff members and Japanese language trainers teach the interns of "discipline" that is regarded as highly important in Japanese lives. This way, the technical interns can learn Japanese customs and rules through their actual experiences while they live in a group.



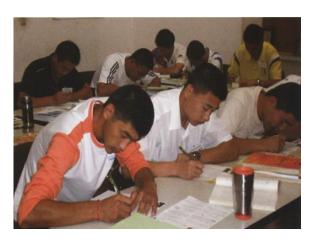
Class room Japanese language, culture, laws as well as manners of daily lives are lectured.



Group living
Life on tatami is the first step to becoming accustomed to
the Japanese way of life.



Introduction to traditional Japanese performing arts Interns are provided with opportunities to learn about various aspects of Japanese culture in addition to the language.



Interns studying hard
This is a common sight at the training center.

# **Supporting Technical Interns and Training Coordinators**

Even after commencement of intern training at accepting companies, the efforts to improve Japanese language skills continue through monthly correspondence education, publication of a monthly information magazine "Tsunagaru Hirogaru", etc.

Aiming to achieve smooth communication at intern training sites, I.P.M. has also published an original document on how to associate with young foreign people, which living advisors and technical intern training coordinators can refer to.









Routine visit and guidance by staff members who speak mother languages

Original Japanese language teaching materials

N1 language proficiency test passer (Ms.Nguyen)







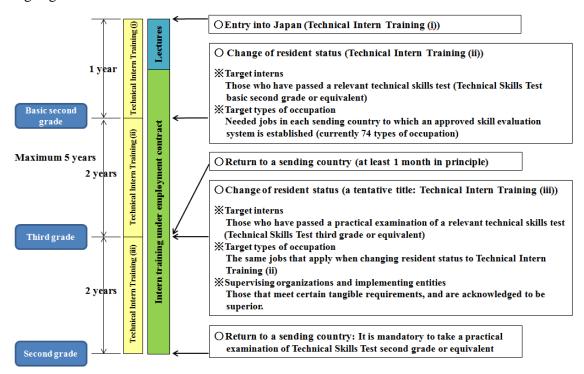
Assistance to enhance communication abilities with technical intern trainees

Publish bulletin and public relations magazine

## **Revision of Foreign Technical Intern Training System**

If "the Bill on Proper Implementation of the Technical Intern Training and Protection of Technical Interns" that was submitted to the Diet in 2015 is enforced, those organizations implementing the technical intern training and those supervising organizations that are acknowledged to be superior will be allowed to accept interns under the resident status of Technical Intern Training (iii), in addition to the existing types of resident status, namely Technical Intern Training (i) and (ii). The new resident status will allow the technical intern training to be conducted in the fourth and fifth years after the commencement, under the technical intern training program.

I.P.M. will reliably and surely give support to implement the proper technical intern training as a superior supervising organization.



An overview based on a bill approved by the Cabinet (April, 2015)

## **Efforts for Expansion of Types of Occupation in Future**

The technical intern training program currently includes 82 occupational types and 148 selective works.

Efforts to expand occupational types for technical interns in recent years, Automobile Mechanic and Care Worker were introduced on September 29, 2017. Furthermore, Agricultural Pickles Processing, Linen Supply, Meal Processing for Medical and Welfare, and Gravure Printing have been introduced since then. It is expected that various types of occupation will be added in the future. I.P.M. is collaborating with sending organizations of technical interns and other relative organizations to make prompt response preparations for the situations.

I.P.M. is working together with foreign placement organizations, medical technology colleges, and vocational schools to focus on preparing for the expansion of nursing care roles for qualified technical interns who have passed the Japanese language proficiency test (level 4 (N4) or level 3 (N3) may be required).

### **Collaboration with Sending Organizations of Technical Interns**

To promote smooth acceptance of technical interns, I.P.M. periodically hold joint meetings with sending organizations in sending countries.

A meeting held in Yantai, China in March, 2015, and a meeting held in Hanoi, Vietnam in April, 2015, provided very meaningful opportunities to exchange the latest information regarding the reform of the program.

Information was exchanged about the newly listed works of ready-made meal processing, beef and pork processing and fruit growing, and also about works including nursing care, that are expected to be added in future.

For nursing care, consensuses were made that securing specialists in cooperation with colleges and vocational schools that have departments for nursing care education, and enhancement of Japanese language education at sending agencies to meet a relevant requirement (N4 level may be required), will be keys to success.



Joint meeting with overseas sending organizations sponsored by I.P.M. Yantai, China, March 31,2015



Joint meeting with overseas sending organizations sponsored by I.P.M. Hanoi, Vietnam, April 11, 2015



Japanese language class at sending organization



Nursing care training site at a college of medical technology associating with a sending organization

### **Supporting Foreign Specified Skilled Workers**

Administration as a supporting organization for specified skilled workers from overseas, and provision of employment placement services

"Specified Skilled Worker" is the new Japanese status of residence that has been enforced in April 2019. Based on the new status of residence and system for receiving foreign human resources, I.P.M. is supporting the foreign workers also providing employment placement services.

#### Specified Skilled Worker (i) This is a status of residence applicable to foreign nationals who work in jobs that require a considerable knowledge of or experience in Specified Industry Fields Renewed annually, every 6 months or every 4 months, for Period of Stay a maximum stay up to 5 years in total Confirmed by exams (those who have completed Technical Skill Standards Intern Training (ii) are exempt from the exam) Proficiency in Japanese language used in daily life and at Japanese the workplace, confirmed by tests to measure proficiency Language Level (those who have completed the Technical Intern Training (ii) are exempt from the tests) Accompaniment by Family Basically not permitted Members Support by Accepting Organizations or Registered Support Organizations

Specified Skilled Worker (ii) is a status of residence for foreign nationals to engage in jobs that require proficient skills in Specified Industry Fields.



### The Location of I.P.M. Offices

The Juridical Foundation for International Personnel Management (I.P.M.) is a public interest incorporated foundation approved by the Prime Minister of Japan, established for the purpose of contributing to sound development of Japanese companies doing business overseas, improvement of their employees' welfare, and progress of international exchanges, by ensuring properness of personnel management and smooth transfer of technologies and skills by Japanese companies expanding their business overseas, through development and promotion of efficient personnel management systems and provision of support for the companies operating overseas, and through activities carried out as a supervising organization for people-to-people exchanges with foreign countries and the technical intern training program for interns from overseas etc.. I.P.M. website: https://www.ipm.or.jp/



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2	Sapporo Office	₹060-0032 6th Floor, Sun Mountain Bldg.,Sapporo Kita Nijo, 1-3-3, Kitanijohigashi, Chuo-ku, Sapporo-shi, Hokkaido Tel:011-206-0737
3	Sendai Office	₹980-0021 4th Floor Ota Bldg.2-11-23, Chuo, Aoba-ku, Sendai-shi, Miyagi Tel:022-796-8724 Fax:022-796-8725
4	Nagoya Office	〒460-0003 R402, 4th Floor Fushimi Bldg.1-20-12, Nishiki, Naka-ku, Nagoya-shi, Aichi Tel:052-218-9251 Fax:052-218-9252
\$	Osaka Office	₹530-0054 6th Floor South Forest Bldg.1-4-19, Minamimori-machi, Kita-ku, Osaka-shi, Osaka Tel:06-6365-5692 Fax:06-6360-6062
6	Hiroshima Office	₹732-0052 4th Floor Hiroshima Bldg.1-12-16, Hikari-machi, Higashi-ku, Hiroshima-shi, Hiroshima Tel:082-568-7444 Fax:082-568-7446
7	Fukuoka Office	₹810-0073 5th Floor Fuji Bldg Akasaka, 2-2-11, Maiduru, Chuo-ku, Fukuoka-shi, Fukuoka Tel:092-741-3138 Fax:092-725-1830
		₹860-0801 Room208, Murase Kaiun Bldg., 8-16, Anseicho, Chuo-ku, Kumamoto-shi,



**Kumamoto Office** 

**Mount Rokko** 

**Training Center** 

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We Support the Sustainable. Development Goals (SDGs).

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We received Privacy Mark and make continuous efforts to secure personal information.